

Dear Citizen

On behalf of the Rolla City Council and City staff, welcome to Rolla! To better acquaint you with the City's services, facilities and operations, we provide this brochure as a handy reference guide. More information is also available on the City's Website, www.rollacity.org and on Rolla Channel 16. As one of the top-rated cities in the Midwest, our employees strive to provide you with excellent services while always striving to improve our community's quality of life. We always welcome your input and ideas to further enhance the success and prosperity of our community!

Sincerely,
Mayor Louis J. Magdits, IV



ADMINISTRATION

City Administrator (573) 426-6948
John Butz jbutz@rollacity.org

The City of Rolla operates under the Council-Mayor-Administrator form of government. The elected body consists of Mayor Lou Magdits, IV and 12 City Council members responsible for the creation of ordinances and policies. The Mayor is elected for a four-year term and council members for two-year terms. Six of the 12 City Council members are elected every other year.

The City Council meets on the first and third Monday of each month at 6:30 p.m. in the City Hall Council Chambers, (901 N. Elm Street). Council meetings are televised live and rebroadcast on Rolla Channel 16. City Administration, which also consists of the City Clerk, is open Monday-Friday from 8 a.m. to 12 p.m. and 1 p.m. to 5 p.m. To run the day-to-day activities of the City, the City Council hires a City Administrator who is responsible for the City's entire operation, including the city-owned Rolla National Airport. For more information visit www.rollacity.org/admin.shtml

ROLLA NATIONAL AIRPORT

Airport Manager (573) 299-4498
Darrin Bacon airport@rollacity.org

Rolla National Airport, which includes a newly developed Industrial Park with high-tech manufacturing firms, is located 13 miles north of Rolla on Highway 63. It is situated on more than 1,300 acres with two runways, each over a mile in length. There is a lounge and adequate parking for pilots and passengers along with aircraft fuel, tie-downs and hangars. There are also commercial and industrial sites available for development.

The airport serves general aviation, including private, corporate and commercial aircraft. Rolla National Airport links Rolla with a worldwide business and academic community bringing in corporate executives doing business in Rolla and the surrounding areas, government officials, those involved in the University's numerous business and social activities, as well as private transient aircraft and contract airfreight services. For more information, please visit us at www.rollacity.org/air-home.shtml

FINANCE

Finance Director (573) 426-6982
Steffanie Rogers srogers@rollacity.org

The Finance Department handles all of the City's financial, insurance and risk management activities. Functions of the department include general accounting, accounts payable and receivable, billing and collections, payroll, investments, and business licensing. The City's Management Information Systems Division is also part of the Finance Department, as well as Human Resources.

The Finance Department office is the point of payment for various transactions with the citizens of Rolla. Payments are accepted by cash, check or credit card. All business licenses, peddler's permits and liquor licenses are issued through this office. The City does not impose a personal property tax, a charge for dog licenses nor require automobile stickers.

The largest revenue source for the City of Rolla is sales tax. Rolla collects over \$9.2 million per year to support the General Fund, Street Fund, and Parks Fund.

Office hours for the Finance Department are Monday – Friday (8 a.m. to 5 p.m.). Visit us online at www.rollacity.org/fin-home.shtml

FIRE DEPARTMENT

Fire Chief (573) 364-3989
Ron Smith rsmith@rollacity.org
EMERGENCY 911 www.rollacity.org/fire-home.shtml

The Rolla Fire and Rescue Department headquarters is located at 1490 East Tenth Street with office hours from 8 a.m.-5 p.m. Monday-Friday. The City has an Insurance Services Organization (ISO) rating of Class 2. The Department has 30 paid personnel, two pumpers, one 100-foot aerial platform, two 75-foot aerial trucks, one 105-foot ladder truck, and a state-of-the-art 37-foot Mobile Command/Communications Center. The Department receives ongoing in-house training, as well as state certified Hazardous Materials and Homeland Security training.

Rolla Lions Club provides regional fire training facilities at their 4.5-acre training facility located at the Rolla Lions Club Park. The Department's second fire station is located at 400 West Fourth Street adjacent to Eugene Northern Community Hall. www.rollacity.org/fire-home.shtml

REFUSE & RECYCLING SERVICES

Environmental Services Director (573) 364-6693
Brady Wilson bwilson@rollacity.org

The Environmental Services Department provides weekly collection of garbage, recyclables, and yard wastes for all city residents. The City provides containers for residents' trash and recyclables. Residents provide their own biodegradable paper bags for yard waste.

Various options are available for the disposal of bulk items, certain regulated items, and extra trash that exceeds your trash container capacity. We can also help by disposing of your special wastes such as electronic wastes and household hazardous wastes. Please call the office for details or visit our Website at www.recyclemissouri.org

The Environmental Services Department also operates a not-for-profit recycling center located at 2141 Old St. James Road. The Recycling Center is a self-service drop-off facility that is accessible 24 hours a day, seven days a week. Use of the

Recycling Center and the curbside recycling collection service helps to curtail the cost of waste disposal for everyone. For more information visit us at www.recyclemissouri.org

COMMUNITY DEVELOPMENT

Community Development Director (573) 364-5333
Steve Flowers sflowers@rollacity.org

The Community Development Department is responsible for the preparation of the Comprehensive Plan and related elements, including research and statistical analysis. Staff advises and supports the Planning and Zoning Commission, Board of Adjustment, Board of Building Appeals, and City Council on rezoning requests, subdivision plats, annexations, variances, building code interpretations, and other development requests within the City. The Department is also responsible for the enforcement of the City's building codes/nuisance ordinances with the issuance of building permits, development inspections, and nuisance abatements. Department staff assists with affordable housing programs, neighborhood and downtown revitalization efforts, comprehensive redevelopment initiatives and managing the Rolla Enterprise Zone.

The Planning and Zoning Commission is composed of nine voting members who meet the second Tuesday of each month at 5:30 p.m. in the City Hall Council Chambers. The Board of Adjustment meets as needed. Office hours for the Community Development Department are Monday-Friday from 8:00 a.m. to 5:00 p.m. Visit us online at www.rollacity.org/cd-home.shtml

ECONOMIC DEVELOPMENT

RREC Executive Director (573) 201-3772
Dale Martin rollaecondev@gmail.com

The City of Rolla contracts with the Rolla Regional Economic Commission (RREC) to coordinate the community's economic development efforts. For more information, please contact Dale Martin at 573-201-3772 or visit www.rollaecondev.org

RCDC (573) 201-3772
Director Dale Martin rollaecondev@gmail.com

The Rolla Community Development Corporation (RCDC) is an independent not-for-profit corporation that manages the Hy-Point Industrial Park.

ELECTRICITY & WATER

Rolla Municipal Utilities (RMU) (573) 364-1572
General Manager www.rollamunicipalutilities.org
Rodney Bourne, P.E. info@rollamunicipalutilities.org

Rolla Municipal Utilities (RMU) provides electricity and water to homes, businesses and industries in Rolla. RMU operates under the direction of a four-member Board of Public Works comprised of city residents appointed by the Mayor and approved by the City Council. As a financially self-supporting entity of the City of Rolla, no taxes are used for the operation of RMU as all department operations are financed through electric and water revenues. As a locally owned and operated utility, RMU provides its consumer-owners with an efficient, reliable service at the lowest possible cost.

Service requests for connection or disconnection from the electric and water system are accepted Monday-Friday from 8:00 – 5:00 p.m. by either stopping by or calling the Rolla Municipal Utilities Business office located at 102 West 9th Street. Service

Connect forms are also available on the RMU website. RMU requires the following minimum deposit for Residential service: (Electric) - \$240; (Water) - \$60.

Commercial deposits are equal to the highest two consecutive billing months (actual or estimated) and are determined on an individual basis. Deposits are either refunded upon termination of service or held for a period of five years and returned (provided a good payment record has been established).

LEGAL SERVICES

City Counselor Lance Thurman
Carolyn Buschjost

The City Counselor gives legal advice to the City Council and the various City Departments. He also drafts resolutions, ordinances, leases, and franchise agreements.

City Attorney (573) 364-8590
Brad Neckermann prosecutor@rollacity.org

The City Attorney represents the City of Rolla in all municipal ordinance violation cases and serves as the City Prosecutor.

PARKS

Parks Director (573) 426-6901
Floyd Jernigan fjernigan@rollacity.org

The Parks Department oversees the maintenance of all City parks and the City's cemetery. The department maintains 270 acres of park and cemetery land. The park land is divided into 34 parks. The City has within these parks rental pavilions, numerous playgrounds, baseball fields, softball fields, soccer fields, lighted tennis courts, batting cages, pickleball courts, a 9-hole newly updated disc golf course, and a standing locomotive and passenger car which were donated by the Frisco Railroad Company in 1955 and completely renovated in 2020. The Department also operates Splash Zone Water Park open seasonally, and oversees the Skateboard Park.

The Parks Department also maintains the 40-acre Rolla Cemetery. The cemetery was incorporated in 1861 and includes the Weber family cemetery, which dates back to the 1850s. It is located at the corner of Highway 72 and Rolla Street.

In addition, the Department oversees the usage of Eugene Northern Community Hall, which is located at 400 West Fourth Street next to Fire Station #2. With 3,000-square-feet of space available for rental, seating capacity is 100 for classroom style and 150 for auditorium style.

For information about facilities, park programs, Splash Zone, or the cemetery, please call 426-6901. To reserve athletic fields, call 426-6901. For reservations of pavilions, tennis courts, the Band Shell, or the Eugene Northern Community Hall, go to <https://rollamoparksrecdesk.com/Community/Home>

For the latest on field conditions, outdoor recreation or splash Zone hours, visit the Rolla Parks and Recreation Department on Facebook or call our update line at 573-364-0847. The Parks Department and Rolla Cemetery offices are located at 3rd Floor City Hall, 901 North Elm Street. Visit us online at www.rollamoparks.org

<https://www.rollacity.org>

THE CENTRE

Recreation Director (573) 341-2386
Marci Fairbanks mfairbanks@rollacentre.org

Located at 1200 Holloway Street, The Centre provides area residents the ultimate experience in aquatic, fitness, recreation, and sports. This 63,000-square-foot, state-of-the-art facility includes an indoor aquatic center, two full-size gymnasiums, indoor walking/running track, fitness area and weights, meeting rooms, on-site babysitting service, and much more. It also offers a broad range of recreational, aquatic, sports, fitness, wellness, and community-based programs, and activities for people of all ages and abilities. A variety of admission packages are available ranging from daily passes to annual memberships.

For rate information, program enrollments, or facility rentals, please call 341-2FUN (2386) or visit us online at www.rollacentre.org

SPLASHZONE

Splashzone (573) 364-8222

Rolla's outdoor family aquatic center includes a leisure pool, inner tube rentals, interactive play structure, lazy river, a vortex, and two water slides. SplashZone is located at the corner of 14th and Holloway Streets, adjacent to The Centre and up the hill from the tennis courts. Open Memorial Day weekend through Labor Day weekend, the facility has a variety of admission, rental and party packages. For weather closures, visit the Rolla Parks and Recreation Department's Facebook page or call our update line at 573-364-0847. For more information, please visit www.rollamoparks.org/splashzone

PUBLIC WORKS

Public Works Director (573) 364-8659
Steve Hargis, P.E. shargis@rollacity.org

The Public Works Department, with responsibilities covering streets, sidewalks, storm and sanitary sewer, wastewater treatment, traffic control and mapping, directly impacts the daily lives of every citizen of Rolla.

In this age of eco-friendly engineering, the department has become an active participant in providing environmentally friendly solutions to Public Works functions.

Alternative forms of transportation, reduction in storm water runoff, and the rehabilitation of older sanitary sewer systems, are all ways the department is reducing pollutants and enhancing safety.

The Public Works Department has a long history of partnering with local, state and federal agencies to more effectively serve the community. For questions concerning any of these topics, please call 364-8659. Office hours are 7:00 a.m.-5:00 p.m., Monday through Thursday and 8:00 a.m. – 5:00 p.m. on Fridays. www.rollacity.org/pw-home.shtml

ROLLA PUBLIC LIBRARY

Rebecca Buckley (573) 364-2604
Director director@rollapubliclibrary.org

The Rolla Public Library is located at 900 Pine Street. Hours of operation: Monday-Thursday 9:00 a.m. – 9:00 p.m., Friday-Saturday 9:00 a.m. – 5:00 p.m.; Sunday 1:30 p.m. – 5:00 p.m. For more information please visit us at www.rollapubliclibrary.org.

POLICE DEPARTMENT

Police Chief (573) 308-1213
Sean Fagan sfagan@rollacity.org
EMERGENCY 911

The Rolla Police Department, located at 1007 N. Elm Street, is a full service organization which also serves as the public safety answering point for a countywide Enhanced 911 System. Office hours are Monday-Friday from 9 a.m. to 5 p.m. Thirty-seven sworn officers and 17 telecommunicators work rotating shifts to provide service and protection to all citizenry 24 hours a day, 7 days a week. Some of the services/programs offered by the Department include: Volunteers In Police Service (V.I.P.S.), Neighborhood Watch, Vacation Security Checks, School Resource Officer, Crisis Intervention Team, Narcotics Division, and Housing Officer. Youths ages 15-20 who are interested in law enforcement, may join the Explorer Post.

Two confidential hotlines are available for citizens who wish to anonymously provide information: 364-0111 (Criminal Activity) and 800-351-8477 (Narcotics).

www.rollacity.org/pd-home.shtml

ROLLA ANIMAL SHELTER

Animal Control Supervisor (573) 364-6995
John Redshaw shelter@rollacity.org

The City of Rolla Animal Shelter, located at 19th and Sharp, is a division of the Rolla Police Department. Animals are not allowed to run at large within the Rolla city limits, and a practicing veterinarian must vaccinate them against rabies once a year. If your pet is picked up by an Animal Control Officer you must pay the impound fees before it will be released to you. If unclaimed within five days the animal will be offered for adoption. Adoption hours are: Monday thru Saturday: 12 p.m. - 4 p.m. Closed on Sundays and holidays. For more information, please call 364-6995 or visit www.rollacity.org/shelter-home.shtml

MUNICIPAL COURT

Municipal Judge **James T. Crump**
Court Clerk: **ReLaun Smith**
court@rollacity.org (573) 364-8590

City Attorney prosecutor@rollacity.org
Brad Neckermann

The Rolla Municipal Court is a division of the 25th Judicial Circuit. Ordinance violations committed within the city limits, which are filed by the city attorney, are scheduled for arraignment/trial by this court.

Regular traffic court sessions are convened Tuesdays at 5:30 p.m. and non-traffic and trials are the second Thursday of the month after the first Monday at 8:30 a.m. Rolla Municipal Court is located at 901 N. Elm Street, Rolla, MO 65401. The mailing address is: Rolla Municipal Court, P.O. Box 979, Rolla, MO 65402. Office hours are: 8:30 a.m. to 4:30 pm. Visit us online at www.rollacity.org/court-home.shtml

CITY DIRECTORY (573) AREA CODE

Online City Directory.....	http://www.rollacity.org	
Mayor Louis J. Magdits, IV.....	admin@rollacity.org	426-6948
Council members - Ward 1:		
Moriah Renaud.....	mrenaud@rollacity.org	513-9086
Terry Higgins.....	thiggins@rollacity.org	578-1643
Council members - Ward 2:		
Ann Murphey.....	amurphey@rollacity.org	341-5469
Megan Johnson.....	mjohnson@rollacity.org	308-1613
Council members - Ward 3:		
Matt Fridley.....	mfridley@rollacity.org	368-9722
Lister Florence, Jr.....	lflorence@rollacity.org	647-1268
Council members - Ward 4:		
Jody Eberly.....	jeberly@rollacity.org	578-1498
Robert Kessinger.....	rkessinger@rollacity.org	382-5724
Council members - Ward 5:		
Carrolyn Bolin.....	cbolin@rollacity.org	364-2405
Stanley Mayberry.....	smayberry@rollacity.org	645-1391
Council members - Ward 6:		
Victoria Steen.....	vsteen@rollacity.org	721-7937
Deanne Lyons.....	dlyons@rollacity.org	417-631-3033
City Administrator John Butz.....	jbutz@rollacity.org	426-6948
Administration.....		426-6948
Airport.....		299-4498
Animal Control.....		364-6995
Building permits/Inspections.....		364-5333
Business License.....		426-6982
Cemetery.....		426-6901
City Clerk.....		426-6942
Codes Enforcement.....		364-5333
Community Development.....		364-5333
Economic Development (R.R.E.C.).....		201-3772
Emergency Management.....		308-1213
Engineering.....		364-8659
Environmental Service.....		364-6693
Eugene Northern Community Hall.....		426-6901
Finance.....		426-6982
Fines.....		364-8590
Fire Emergency.....		911
Fire Business Office.....		364-3989
Holloway House (A.B.L.E. Commission).....		364-4337
Library (Rolla Public).....		364-2604
Lions Club Park.....		364-4386
Maps of City.....		364-8659
Municipal Court.....		364-8590
Natural Gas (AmerenUE).....	800-	552-7583
Parking Tickets/Traffic Violations.....		364-8590
Parks.....		426-6901
Cancellation Information.....		364-0847
Police Emergency.....		911
Police Business Office.....		308-1213
Recycling.....		364-6693
Risk Management/Claims.....		426-6982
Rolla Municipal Utilities (Electric & Water).....		364-1572
Nights and Weekends.....		364-2195
Sanitation.....		364-6693
Sewers.....		364-8659
Nights & Weekends.....		308-1213
Snow and Ice Removal.....		364-8659
Nights and Weekends.....		308-1213
SplashZone Water Park.....		364-8222
Streets.....		364-8659
The CENTRE: Rolla's Health & Recreation Complex.....		341-2386
Traffic Citations.....		364-8590
Traffic Signals.....		364-8659
Transfer Station.....		364-8771
Vehicle Licensing.....		364-7848
Wastewater Treatment Plant.....		364-6122



2021 Municipal Services & Information Guide



Rolla City Hall offices:
901 North Elm Street, Rolla, MO
573-426-6948

www.rollacity.org

**FREE Public Wi-Fi available
at City Hall, The Centre and
Rolla Public Library**